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I have no hand use. I use my speech generating device to communicate. Although I have used a headstick to access a typewriter and computer. I am going to use switches to access my speech generated device. I need phone access without requiring hand use.

-I think all people with disabilities should have access to land-based and cell phones.

-Operators need to stay on the call long enough to get used to the way the PERSON with a speech disability talks.

--Operators should tell callers that everything is confidential.

--People with a speech disability need an easy way to reach Speech-To-Speech.

--The FCC must stop people in jails from abusing STS.

--More people with speech disabilities need to be taught to use STS.

--All these statements also apply to people who use STS on the computer.

--There should be competition, as that makes STS work better.

--The operators need to be paid enough so that they do a good job, and they need good training.